Kontax Personal Contact Management  
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Statement of Problem

• Address books do not update to keep track of people with changing contact information.
• Existing solutions are problematic. They do not integrate with users’ everyday applications and often force them to work through a web browser.

Abstract

Kontax is a personal contact management solution that approaches this problem in a different way. The user experience is through a desktop application that allows easy viewing and editing of contact information, and synchronization with MS Outlook 2003. Kontax keeps track of both updated and user-personalized information.

What now?

We have completed our project, but are hardly done with Kontax. Future features:
• Additional capabilities in Outlook plug-in
• Integration with cell phones and PDAs
• Improved security model

We hope to work on these features in the future and eventually release Kontax for general use!

User Experience

- Editing your profile
- Viewing a contact
- Searching for a contact
- Editing information for a contact

Timeline

Our original user interface focused on pop-up forms. The user would view contact lists through different view modes, and view/edit detailed contact information through a form that would pop up.

We then chose to completely redo our user-interface. Instead of pop-up forms, we displayed contacts sorted by tags. We also implemented a search feature, allowing users to search on the basis of names or tags. This interface is much more compact and elegant.

Finally, we decided to enable users to augment contact information. This brought us to our final database and UI design.

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